



TERMS AND CONDITIONS OF THE LAVAUX EXPRESS ASSOCIATION

The maximum capacity of a train is 36 seats (35 in case of hiring a guide). Children under 3 years old may be seated on laps.

Passengers will not lean out of the wagons and must remain seated for the entire duration of the journey until the driver grants permission to leave the train.

Lavaux Express declines all responsibility in case of non-compliance with these provisions.

PRIVATE BOOKINGS

School outing

Maximum capacity 4 adults + 42 children (in any case, depending on the age of the children, 1 to 2 adults per compartment, 4 compartments per train).

The adults accompanying a group of children are responsible for maintaining order and discipline on the train.

Cancellation

Cancellation conditions:

Free of charge up to 5 days before departure of the trip,

50% of the trip amount is due up to 48 hours before departure of the trip,

100% of the trip amount is due from 48 hours before departure of the trip.

In the event of bad weather, heavy rain, snow, ice or strong wind, the Lavaux Express Association reserves the right to cancel the trip or modify the planned route to ensure the safety of the convoy and its passengers.

Group delay/late arrival

In case of a group delay on the day of the trip, if it is not communicated to the Lavaux Express driver or coordinator through the provided phone numbers in the confirmation, the availability of the train is no longer guaranteed beyond a 15-minute wait, and the trip amount is due.

If the announced delay exceeds 15 minutes and the trip can be maintained, for each additional 30-minute interval, a fee of CHF 30.00 will be charged.

Information for coach companies and travel agencies

The departure points for Lavaux Express for groups travelling by coach are:

- Grandvaux (Car Postal stop 381 "Le Bognon"). Two parking spaces for coaches are available 50 meters from the train departure point. GPS coordinates and maps to reach Grandvaux are available on our website www.lavauxexpress.ch (private run) and
- Rest area Autogrill Suisse Lavaux, highway A9, 1091 Aran-Villette. Approximately 200m from the train's departure point. The Lavaux Express driver will come to pick you up and accompany you to the starting point. Please specify from where you will be arriving (Geneva or Montreux).

Access and parking are prohibited in the village of Lutry.

In Cully, coaches can drop off passengers in front of the BCV bank, Place de l'Hôtel-de-Ville and must depart immediately.



LAVAUX EXPRESS – CONDITIONS FOR PRIVATE TOURS

2025 Season: mid-March to mid-November, subject to availability.

Rates :

A) Booking for a **standard tour** :

Price per train **CHF 370.00**

- Route: "Lutry-Grandvaux-Rieux-Chenaux-Aran-Lutry," duration 1h15, or
- Route: "Cully-Rieux-Epesses-Dézaley-Cully," duration 1h15 to 1h30, or
- Route: "Grandvaux-Rieux-Epesses-Dézaley-Cully," duration 1h15 to 1h30.

B) Booking for a **custom tour** (customized itinerary within the authorized circulation zones for the Lavaux Express):

Price per train: CHF 370.00 + administrative fee for custom tour: CHF 60.00

Total price for a 1h15 to 1h30 tour **CHF 430.00**

C) 45-minutes tour upon request **CHF 330.00**

Additional hourly rental rate **CHF 60.00**

Train capacity :

36 seats (35 if a tour guide is on board). 2 or 3 trains can be booked, subject to availability.

Important :

Once the tour is confirmed, any changes to the itinerary, date, or schedule may incur an additional fee of CHF 60.00 for the extra coordination work required.

Payment :

In cash, via Twint or by credit card, directly to our driver before the tour starts (please specify when booking).

For companies, payment by invoice is available and the invoice will be sent via email after the service. **Please provide the exact billing address and a reference number.**

Round trip with wine tasting :

Please note that an additional 1 hour's train hire is required if the wine tasting takes place along the way (+CHF 60.00 / hour). The wine tasting is not included in the train price. Guide price from CHF 18.00 per person.

Attached or available on request is a list of winemakers along our routes who will be happy to welcome you.

You will contact your chosen winemaker and work out the details with them.

The wine tasting fee is paid directly to the winemaker.

Once confirmed you will inform your coordinator of your choice to finalise the itinerary.



Audio Commentary :

There are no audio commentaries on the train. You have the option to connect via your smartphone to the free **IZI-TRAVEL** application and listen to the commentaries before or during the tour with your personal headphones. There is no WIFI on the train, therefore we recommend to download the IZI TRAVEL app in advance.

You have the option to book a guide from Lavaux World Heritage association.

- Flat rate for 1 to 2 hours >> CHF 225.00
- Flat rate for 2 to 3 hours >> CHF 275.00
- Flat rate for 3 to 4 hours and 30 minutes >> CHF 355.00

Should you arrive by coach :

Departures will be from:

- **Grandvaux** (Postal bus stop 381, "Le Bognon »). For your driver's attention, there are two coach parking spaces located in front of the bus stop, 100 meters down the road from Route de Crétaz 7, Grandvaux.
- **Rest area Autogrill Suisse Lavaux**, highway A9, 1091 Aran-Villette. It is about 5 minutes walk to the starting point of the Lavaux Express. The train driver will come to pick you up and accompany you to the starting point. Please specify from where you will be arriving (Geneva or Montreux).

Warning :

- In Lutry : coaches are not allowed in the village. **There is no parking for coaches.**
- In Cully : departure from the pier, Place d'Armes. The coach can drop off passengers in front of BCV bank, Place de l'Hôtel-de-Ville 7, and must depart immediately. **There is no parking for coaches.**

Route maps are available at <https://www.lavauxexpress.ch/en/courses/speciale>

Reservation Policy :

We operate on a first-come, first-served basis.

Reservation requests are made through our website:

<https://www.lavauxexpress.ch/en/courses/speciale>.

Please submit your reservation request as early as possible, the details of the trip can always be settled later.

Once a coordinator contacts you, all correspondence will be handled directly by that person.

Looking forward to welcoming you on board!