



## **TERMS AND CONDITIONS OF THE LAVAUX EXPRESS ASSOCIATION**

The maximum capacity of a train is 36 seats (35 in case of hiring a guide). Children under 3 years old may be seated on laps.

Passengers will not lean out of the wagons and must remain seated for the entire duration of the journey until the driver grants permission to leave the train.

Lavaux Express declines all responsibility in case of non-compliance with these provisions.

### **PRIVATE BOOKINGS**

#### **School outing**

Maximum capacity 4 adults + 42 children (in any case, depending on the age of the children, 1 to 2 adults per compartment, 4 compartments per train).

The adults accompanying a group of children are responsible for maintaining order and discipline on the train.

#### **Cancellation**

Cancellation conditions:

Free of charge up to 5 days before departure of the trip,

50% of the trip amount is due up to 48 hours before departure of the trip,

100% of the trip amount is due from 48 hours before departure of the trip.

In the event of bad weather, heavy rain, snow, ice or strong wind, the Lavaux Express Association reserves the right to cancel the trip or modify the planned route to ensure the safety of the convoy and its passengers.

#### **Group delay/late arrival**

In case of a group delay on the day of the trip, if it is not communicated to the Lavaux Express driver or coordinator through the provided phone numbers in the confirmation, the availability of the train is no longer guaranteed beyond a 15-minute wait and the trip amount is due.

If the announced delay exceeds 15 minutes and the trip can be maintained, for each additional 30-minute interval, a fee of CHF 30.00 will be charged.

#### **Information for coach companies and travel agencies**

The departure points for Lavaux Express for groups travelling by coach are:

- Grandvaux (CarPostal stop 381 "Le Bougnon"). Two parking spaces for coaches are available 50 meters from the train departure point. GPS coordinates and maps to reach Grandvaux are available on our website [www.lavauxexpress.ch](http://www.lavauxexpress.ch) (private run) and
- Motorway rest area, Restoroute Autogrill de Lavaux, highway A9, 1091 Aran-Villette approximately 200 meters from the train's departure point. The Lavaux Express driver will pick you up.

Access and parking are prohibited in the village of Lutry.

In Cully, coaches can drop off passengers in front of the BCV bank, place de l'Hôtel-de-Ville and must depart immediately.



## LAVAUX EXPRESS – CONDITIONS FOR PRIVATE TOURS

**Season 2024:** mid-March to mid-November, subject to availability.

### 2024 Rates:

- ◆ Price per train, **CHF 370.00** for a duration of **1 hr 15 min**
- ◆ Price per train, **CHF 330.00** for a duration of **0 hr 45 min**
- ◆ Price per train, **CHF 300.00** for a duration of **0 hr 30**
- ◆ Price per additional hour, **CHF 60.00**
- ◆ Payment in cash, via Twint, or by credit card to our driver before the start of the trip (please specify when booking) or on an invoice that will be sent via email after the service. **Please provide us with the exact billing address.**

Train capacity: 36 seats (35 if a tour guide is on board)

### Round trip with wine tasting:

Allow 1 hour for the wine tasting.

Price for the train: CHF 370.00 + CHF 60.00 >> CHF 430.00 (wine tasting is not included in the train price).

Attached or available on request is a list of winemakers who will be happy to welcome you.

**You will contact your chosen winemaker and work out the details with them.**

**The wine tasting fee is paid directly to the winemaker.**

You will then inform us of your choice to finalise the itinerary.

There are no audio commentaries on the train. You have the option to connect via your smartphone to the free izi travel application and listen to the commentaries with your personal headphones.

You have the option to book a guide from Lavaux World Heritage UNESCO association.

### **2024 Rates :**

**Until 2 hours >> CHF 225.00**

Until 3 hours >> CHF 275.00

Until 4 hours and 30 minutes >> CHF 355.00

### If you arrive by coach: Departures will be from:

- ◆ Grandvaux (Postal bus stop 381, "Le Bognon »). For your driver's attention, there are two coach parking spaces located in front of the bus stop, 100 meters down the road from Route de Crétaz 7, Grandvaux.
- ◆ Restoroute Autogrill de Lavaux, highway A9, 1091 Aran-Villette. It is about 5 minutes walk to the starting point of the Lavaux Express. The train driver will come to pick you up and accompany you to the starting point.
- ◆ Lutry: Coaches are not allowed in the village.
- ◆ Cully: Departure from the pier, Place d'Armes. The coach can drop off passengers in front of BCV bank, Place de l'Hôtel-de-Ville, and must depart immediately.

Route maps are available at <https://www.lavauxexpress.ch/fr/courses/speciale>



**We operate on a first-come, first-served basis.**

Reservation requests are made through our website at :

<https://www.lavauxexpress.ch/en/courses/speciale>.

Please submit your reservation request as early as possible, the details of the trip can always be settled later.

Once one of our coordinators has contacted you, all correspondence will be conducted solely with that person, either by email or phone.