



## Terms and conditions of the Lavaux Express Association

The capacity of a train is max. 36 seats (35 if a guide is hired). Children under 3 years old can be taken on the lap.

Passengers will not lean out of the wagons and will remain seated for the whole duration of the journey until the driver gives permission to leave the train.

The Lavaux Express declines all responsibility for any violation of these provisions.

### PRIVATE RIDES

#### **School outing**

Maximum capacity 4 adults + 42 children (in any case, depending on the age of the children, 1 to 2 adults per compartment, 4 compartments per train).

The adults accompanying a group of children are responsible for maintaining order and discipline on the train.

#### **Cancellation**

Cancellation conditions: no charge up to 72 hours before departure, 50% of the fare is due up to 24 hours before departure, 100% of the fare is due in case of cancellation on the same day.

In case of bad weather, heavy rain, snow, ice or strong wind, the Lavaux Express Association reserves the right to cancel the trip or to modify the planned route in order to ensure the safety of the convoy and its passengers.

#### **Delay of the group/late arrival**

If the group is delayed on the day of the trip and the Lavaux Express coordinator is not informed of the delay using the telephone number provided in the confirmation, the availability of the train is no longer guaranteed after a 15-minute wait and the trip fee is due.

If the announced delay is greater than 15 minutes and the journey can be maintained, an amount of CHF 25.00 will be charged for each additional 30 minutes.

#### **Information for coach operators and travel agencies**

The departure point of the Lavaux Express for groups travelling by coach is in Grandvaux (CarPostal stop 381 "Le Bougnon"). Two parking spaces for coaches are available 50 meters from the train departure point. GPS coordinates and maps to reach Grandvaux are available on our website [www.lavauxexpress.ch](http://www.lavauxexpress.ch) (private run).

On request, a departure can also be planned from the motorway rest area "Restoroute de Lavaux". Access and parking in Cully and Lutry are not possible for coaches.