



Terms and Conditions Lavaux Express

The Lavaux Express' full seating capacity is 36 (or 35 passengers and a guide). Children under 3 are allowed to sit on a person's lap.

Leaning out is not permitted and all passengers must remain seated during the run until driver gives permission to leave the train.

Lavaux Express declines any responsibility due to infraction of these rules.

PRIVATE RUNS:

School outings

Maximum capacity of 4 adults + 42 children. Depending on the age group, 1 or 2 adults per compartment. There are 4 compartments per train.

The adults accompanying the group are held responsible for maintaining order and discipline while on the train.

Cancellations

You may cancel at any time prior to departure subject to the following conditions:

More than 72 hours before departure: no cost; up to 24 hours before departure 50% will be charged; cancellation charge of 100% if done on same day.

In case of bad weather due to heavy rain, snow, ice or strong winds the Lavaux Express and its driver reserve the right to cancel the run or modify it in order to insure the safety of its passengers.

Group delays

Delays can occasionally occur on the given booked date. However, if this delay was not reported using the phone number given in the written confirmation, the Lavaux Express can not guarantee a waiting period exceeding 15 minutes and full fare is due.

If the delay has been reported and the waiting period does not exceed 15 minutes, the Lavaux Express will be waiting and no extra fee will incur.

During the peak season: if the delay has been reported but exceeds the 15 minute waiting period, the Lavaux Express can not be guaranteed. In addition, please note that every 30 minute wait will be billed an extra CHF 25.00 and must be paid in cash to the Lavaux Express driver before departure.

Important Information regarding coaches

For departures from Lutry please note that no coaches are allowed to park where they drop off their passengers. They are required to leave the area. However, coaches can return and pick up their passenger at the same place.

For those groups travelling in coaches and wanting to depart from Cully: please note that due to important construction underway, this is not possible and there is a new departure point located in **Grandvaux**. Two parking spaces for coaches are also available at this location. GPS and other information to reach Grandvaux are available on our website: www.lavauxexpress.ch (private runs).